# **Privacy Policy**

Youth & Family Services is committed to protecting your privacy and we appreciate and value your support. We are committed to providing a safe online experience for all of our users.

#### Collection of Information

When you visit our site, we collect some non-identifying information. This includes the total number of visitors, pages viewed, and other non-identifying information. We use this information to help improve our site.

A visitor can visit our site without registering or providing personal information. Personal information is collected only for the purpose of voluntarily making an online donation or sending a private message through our site.

All donations made to YFS online are secure. We use your information only to prove your donation and to verify credit card data. Your mailing address is needed to send your tax-deductible receipt(s) and thank you note(s).

#### **Use of Collected Data**

We do not share your personal information with any third party, other than with our agents who provide technical support for our site or online donations. We use a third-party financial institution to process our online donations. They receive the credit card number and other personal information of our donors only to verify the credit card number and to process credit card transactions in a secure environment.

It is our policy not to sell, trade, or rent your personal information to anyone. However, we do reserve the right to change our policy at any time. Your web browser offers "cookies" which store small amounts of data on your computer when you visit a web site. A user may disable this function. Cookies do not contain any personally identifiable information about you and therefore cannot be used to identify you personally. Cookies are also NOT used to collect information specifically about you or your family for sharing with third parties without your consent.

Our site may include public forums such as message boards. We may use information that is posted on our message boards in our marketing efforts.

# **Protecting our Site**

We reserve the right to use or disclose any information without notice or consent as needed to satisfy any regulation, law, or legal request; to conduct investigations of complaints or possible breaches of law; to protect the integrity of our site and our property; to protect the safety of our visitors or others, or to fulfill donor requests.

### **Changes to our Privacy Policy**

We will occasionally update this Privacy Policy as necessary to maintain the highest protection for our users. We recommend that you check the policy when you visit our site to be sure you are aware of and understand our current policy. If we make material changes to this policy in how we use or collect your personally identifiable information, we will prominently post the information on our website prior to implanting the change. We will not make any retroactive changes in how we handle previously collected personal information unless we are legally require to do so.

### **Contact Us**

If you have any questions please feel free to contact us at (605) 342-4195 by email at info@yfssd.org or by mail to:

Youth & Family Services 1920 N. Plaza Blvd. Rapid City, SD 57702